Sink Doctor

1-YEAR LIMITED WARRANTY

CRESTWOOD FIRECLAY FARM SINKS

WHAT IS COVERED:

- Sink Doctor will repair or replace, at no charge for the sink, any fireclay sink proven to have a manufacturing defect within 1 year of the purchase date
- Original purchaser, residential use only
- Sink installed correctly, used and cleaned as recommended, and not damaged by abuse, misuse or negligence
- An equivalent replacement is issued to the original owner

COVERED GLAZE CONDITIONS:

- Glaze evenly applied, with no runs or ripples, and covering all openings to the back face with no excess on the back
- Green spots: no more than 2 per sink, not visible from about 31″ in good light
- Kiln dirt: no more than 5 pieces, each under 1 mm, none within 30 mm of another
- Pinholes: no more than 3, not visible from about 31″ in good light
- Lumps: no more than 2, each under 4 mm long and 2 mm high
- Specks: no more than 5, each under 2 mm long

WHAT IS NOT COVERED:

- Shipping or freight damage
- Chips, cuts and nicks
- Scratches, scuff marks and stains from use, and common signs of wear
- Holes drilled incorrectly and installation damage
- Abuse or misuse, such as impact damage or hot pots placed in the sink
- Non-residential use or improper installation

HOW TO FILE A CLAIM:

- Inspect the sink the day it arrives and note any damage on the carrier's delivery receipt. Damage not documented at delivery cannot be claimed
- Contact Sink Doctor with your order number and at least five high-resolution photos clearly showing the defect
- We may inspect or request photos before replacing a sink
- A returned sink must be in its original packaging with all accessories, parts and documents

GOOD TO KNOW:

- Replacement does not include transportation or any labor for removal or reinstallation
- No other warranties, express or implied, are made
- Our liability is limited to repair or replacement of the defective sink
- No representative or dealer may make any other warranty or promise on our behalf

Questions about your warranty? Contact Sink Doctor with your order number.

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